



CUSTOMER SATISFACTION SURVEY

With the objective of providing better service in the future, we would like to request for your feedback.

Thank you very much for taking time to answer the survey.

NAME (Optional)	
COMPANY	
DATE	

		STRONGLY DISAGREE	DISAGREE	NEUTRAL	AGREE	STRONGLY AGREE
1.	The content of the Annual Report meets my requirements.					
2.	Content of the Audited Financial Statements and other financial information meets my requirements					
3.	User-friendliness. Print was readable and the charts, tables, and pictures are clear.					
4.	Cover and theme was well chosen.					
5.	The information content of FPH Website meets my requirements.					
6.	The over-all business and financial results of FPH meet my requirements.					

What is your primary source of information on FPH?

- Annual Report
 PSE Website
 FPH Website
 Others (please specify)

Comments and suggestions on the **Annual Report**:

What additional information do you need from the **FPH Website**, if any?

What business and/or financial results met or exceeded your expectation, if any?

What business and/or financial results did not meet your expectation, if any?

Questions, comments, or suggestions about the company's strategic goals and plans: